

This Privacy Policy regulates the treatment that DESCANSO Y SABOR, S.L., as the HOLDER of the website www.hotelmonse.com, collects the personal data provided by the users of the page.

In this sense, the user must keep in mind that each time they use this website they will be under the application of the Privacy Policy in force at that time, so it is recommended to periodically review this section to verify that they agree with it.

In compliance with the provisions of REGULATION (EU) 2016/679 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of April 27, 2016 regarding the protection of natural persons with regard to the processing of personal data and the free circulation of these data, we inform you that the data collected through the web will become part of DESCANSO Y SABOR, S.L. with CIF: B54668348 and registered office Avda. Orihuela 75, Urb. Los Balcones - Torrevieja (Alicante) 03186, hereinafter the HOLDER.

RESPONSIBLE FOR THE TREATMENT

The personal data that we could collect directly from the interested party will be treated confidentially and will be incorporated into the corresponding treatment activity owned by DESCANSO Y SABOR, S.L.

PURPOSE OF THE PROCESSING OF PERSONAL DATA

DESCANSO Y SABOR, S.L., In accordance with the provisions of Organic Law 3/2018 on the Protection of Personal Data and guarantee of digital rights and EU Regulation 2016/679, in the event that you send us an email to the address indicated therein, or fill in any data collection form, we inform you that the personal data you provide us will be processed and incorporated into processing activities for which DESCANSO Y SABOR, S.L. is responsible for the purpose of:

- Administratively manage the requested and/or contracted service/product, by traditional or electronic means.
- Manage the additional service after the purchase/contracting of the same(s).
- Maintain the contractual relationship that, where appropriate, unites us.
- Inform you about products, services or events of our company, or group of companies that may be of interest to you by traditional or electronic means, having previously requested your consent.
- Channel requests for information, suggestions and customer complaints for their management and resolution.

- Capture of images of people and/or vehicles to prevent risks that affect the safety and protection of people, premises and property, as well as to report, when necessary, events to the competent authorities or meet their requirements.
- Management of personnel selection processes.

DESCANSO Y SABOR, S.L declares that it has adopted all the necessary and appropriate security measures in accordance with the provisions of EU Regulation 2016/679 and Organic Law 3/2018, and has established all the technical means at its disposal with the intention of avoiding loss, misuse, alteration, unauthorized access or theft of the data that you provide.

PRINCIPLES THAT WE APPLY TO THE DATA YOU PROVIDE US

Principle of legality, loyalty and transparency: We will always require your consent for the processing of your personal data for one or more specific purposes that we will inform you in advance with absolute transparency.

Purpose limitation: collected for specific, explicit and legitimate purposes, and will not be further processed in a manner incompatible with those purposes.

Principle of data minimization: We will only request data that is strictly necessary in relation to the purposes for which we need it. The minimum possible.

Principle of accuracy: the data will be exact and, if necessary, updated.

Principle of limitation of the conservation period: The data will be kept for no longer than necessary for the purposes of the treatment, depending on the purpose.

Principle of integrity and confidentiality: Your data will be treated in such a way that adequate security and confidentiality is guaranteed for them. You should know that we take all necessary precautions to prevent unauthorized access or misuse of our users' data by third parties.

Proactive responsibility: DESCANSO Y SABOR, S.L. will be responsible for compliance with the principles indicated and we will adopt the technical and organizational measures that allow us to be in a position to demonstrate compliance.

LEGITIMATION AND LEGAL BASIS OF TREATMENT

- Consent: the interested party gave their consent to the processing of their personal data for one or more specific purposes.
- Treatment necessary for the execution of a contract in which the interested party is a party or for the application at his request of pre-contractual measures.

- Legitimate interest: Treatment is necessary for the satisfaction of legitimate interests pursued by the data controller or by a third party, provided that the interests or fundamental rights and freedoms of the interested party that require the protection of personal data do not prevail over said interests, particularly when the interested party is a child.
- Processing necessary for compliance with a legal obligation applicable to the data controller.

You can consult the legal basis for each of our treatment activities that we carry out by requesting our activity record.

The personal information processed by us comes from:

- The direct contribution of the interested parties through the forms provided for data collection.
- Public sources.
- Necessary information provided by the interested parties for the provision/purchase of the service/product.

PERIOD OF CONSERVATION OF PERSONAL DATA

In DESCANSO Y SABOR, S.L., we consider that the personal data provided be kept only for the time necessary to fulfill the purpose for which they are collected and to determine the possible responsibilities that could be derived from the purpose for which they were collected.

Data conservation criteria: they will be kept for the period established by Law, as long as there is a mutual interest to maintain the purpose of the treatment and when it is no longer necessary for this purpose, while the contractual relationship is maintained, as long as it is not requested their deletion by the interested party and should not be deleted because they are necessary for compliance with a legal obligation or for the formulation, exercise and defense of claims. They will be deleted with adequate security measures to guarantee the pseudonymization of the data or their total destruction.

If the User revokes their consent or exercises the rights of cancellation or deletion, their personal data will be kept blocked at the disposal of the Administration of Justice during the legally established periods to attend to the possible responsibilities arising from their treatment. Subsequently, they will be deleted with adequate security measures to guarantee the pseudonymization of the data or their total destruction.

TRANSFERS AND RECIPIENTS OF PERSONAL DATA

All the assignments indicated below are necessary for the fulfillment of the aforementioned purposes, or are carried out in compliance with a legal obligation.

Personal data may be transferred to:

- Public Administrations and the Administration of Justice”.
- IT service providers, including “cloud computing” services.
- Companies belonging to the same group, where appropriate, or other third parties on whom some type of legal obligation falls for the assignment.

DATA TRANSFERS TO THIRD COUNTRIES

The processing of your data is carried out, in general, by service providers located within the European Union or in countries that have been declared with an adequate level of data protection, although on occasions, to carry out the purposes indicated above, certain companies that provide services to DESCANSO Y SABOR, S.L., could access your personal data (international data transfers).

Said transfers are made to countries with a level of protection comparable to that of the European Union (adequacy decisions of the European Commission, standard contractual clauses as well as certification mechanisms) and at all times we will ensure that, whoever has your information to help us provide our services, it does so with all the guarantees in terms of data protection.

RIGHTS OF INTERESTED PARTIES

Users / clients can exercise before DESCANSO Y SABOR, S.L, the rights of access, rectification, deletion and portability of their data, limitation and opposition to their treatment, as well as not being subject to decisions based solely on the automated treatment of their data. Likewise, they may revoke their consent in the event that they have granted it for a specific purpose, being able to modify their preferences at any time.

They may be exercised through the email protecciondatos@hotelmonse.com, or at the following address: AVDA. DE ORIHUELA, 75 URB LOS BALCONES, 03186 TORREVIEJA (ALICANTE) The User is informed that they can direct any type of claim regarding the protection of personal data to the Spanish Agency for Data Protection, www.agpd.es, Control Authority of the Spanish State .

DATA OF MINORS

Our company will not collect or process personal data of minors under 14 years of age, without fully complying with the requirements established in the applicable data protection regulations and EU Regulation 679/2016.

The processing of personal data of a child will be considered lawful when they are at least 14 years old. If the child is under 14 years of age, such treatment will only be considered lawful if the consent was given or authorized by the holder of parental authority or guardianship over the child, and only to the extent that it was given or authorized.

PERSONAL DATA OF THIRD PARTIES

In the event that the personal data provided belonged to a third party, the User guarantees that they have informed said third party of this Privacy Policy and have obtained their authorization to provide their data to DESCANSO Y SABOR, S.L. with the stated purposes. It also guarantees that the data provided is accurate and up-to-date, being responsible for any damage or loss, direct or indirect, that may be caused as a result of breach of such obligation.

TREATMENT CURRICULUM VITAE

As indicated by EU Regulation 2016/679 and Organic Law 3/2018 on the Protection of Personal Data and guarantee of digital rights, those candidates who provide us with their data request their consent in a clear way in the collection of their personal data and the uses that we are going to give them. For this reason, we provide the information in a clear and concise manner, also indicating to the candidate that they may request a copy of their data, which will be offered in a structured format.

Regarding the data conversation, we will only keep data that is updated, so in the event that there are CVs that have not been updated for more than 24 months, they will be deleted or blocked to prevent them from being read.

DESCANSO Y SABOR, S.L maintains a rigorous privacy policy with the data of the people who have established relationships with us by sending us their curriculum vitae. The purpose of processing your data is to process your job application and manage the possible selection process, which may include participation in various selection tests.

For this reason, we inform you that your data has been included in a register of activities, so that you can participate in subsequent personnel selection processes. In the event that your data has undergone any modification, please notify us in writing. If you do not express your opposition in writing within 30 days, we understand that you give your consent for the treatments indicated above.

DECLARATION OF COMMITMENT TO PREVENTION AND ERADICATION OF DIGITAL HARASSMENT

DESCANSO Y SABOR, S.L has a commitment to data protection and gender equality and therefore we are committed to guaranteeing respect in the processing of personal data for the principles contained in the regulations on data protection, specifically in the Article 5 of the General Data Protection Regulation.

In this way, we acquire the commitment to prevent, raise awareness and act in cases in which we are aware of cyberbullying, whether it is at work or sexual.

DESCANSO Y SABOR, S.L through this declaration of commitment, we are aware of the risks that the Internet and ICTs entail in relation to this type of behavior and we promote a culture of respect for the privacy of people and awareness in the use of personal information.

In DESCANSO Y SABOR, S.L. we express our deep rejection of workplace harassment and sexual or gender-based harassment and our commitment to the prevention and eradication of these conducts. In DESCANSO Y SABOR, S.L. we are completely opposed to the use of personal data that involves illegal data processing, which could undermine the right to intimacy and privacy of employees. DESCANSO Y SABOR S.L is firmly committed to the protection of personal data, necessary to safeguard the fundamental right to honor and personal and family privacy of people. Consequently, we respect the principles of article 5 of the General Data Protection Regulation and we will minimize the processing of personal data of our workers that may increase the risk of conduct constituting harassment. In any case, we will take into account the possible impact in terms of gender of the treatments that you carry out.

CONTENTS

All the contents included in the Website and in particular the trademarks, trade names, industrial designs, designs, texts, photographs, graphics, logos, icons, software or any other signs susceptible to industrial and commercial use are protected by industrial property rights and intellectual property of DESCANSO Y SABOR, S.L. Therefore, any use and/or reproduction thereof is prohibited without the express consent of the Company.

DESCANSO Y SABOR, S.L. will not be responsible for the infringement of the intellectual or industrial property rights of third parties that may derive from the inclusion on the Website of trademarks, trade names, industrial designs, patents, designs, texts, photographs, graphics, logos, icons or software belonging to third parties who have declared their ownership by including them on the Website.

The User undertakes to use the contents of the Website in a diligent, correct and lawful manner and undertakes to refrain from:

1. Use the contents for purposes or effects contrary to the law, morality and good customs or public order.
2. Reproduce, copy, distribute, allow public access through any form of public communication, transform or modify the contents, unless you have the corresponding authorization from the owner.
3. Use the contents of the Website to send advertising, communications for direct sales purposes or with any other kind of commercial purpose, unsolicited messages addressed to a plurality of people regardless of their purpose, as well as to refrain from marketing or disclose such information in any way.

In case of conflict of any kind, both parties will try to reach a peaceful agreement. Not being possible, the Courts of the address indicated in the Legal Notice will have the competence to hear the case, not being possible to go to another jurisdiction to exercise the action.

USERS WHO DO NOT AGREE WITH THIS POLICY SHOULD NOT ENTER ANY DATA THROUGH THIS WEBSITE, OR ACCESS THE CONTENT OF THIS WEBSITE.